

Library Services Activity Plans 2008

Strategic Priority 1:

We will make the high quality education of professionals a defining feature of the University.

Strategic Goal 03		
We will ensure that all programs demonstrate a professional approach to work and practice through the integration of graduate attributes		
Planned activity	Responsibility	Status
We will embed information literacy and academic integrity skills into undergraduate and professional programs	Faculty Librarians	
Strategic Goal 04		
We will promote a student-focused learning environment by improving the delivery of critical support services across all our campuses		
Planned activity	Responsibility	Status
We will develop a business case for a new library at Callaghan	University Librarian ; Associate Librarian, Corporate Services	
We will refurbish the Auchmuty Roof Garden with facilities and infrastructure which support learning		
We will refurbish the Flowers Reading Room, with expanded and enhanced postgraduate and undergraduate facilities		
We will extend the City Library to provide an expanded and enhanced student learning environment	Librarian, City Campus	
We will plan for a shared services library in the CBD with Newcastle City Council	University Librarian ; Associate Librarian, Corporate Services ; Associate Librarian, Client Services	
We will review service delivery for Singapore Campus students, in accordance with the CAUL Guidelines for Library Services to Offshore Students	Faculty Librarian, engineering and Built Environment	
We will move low-use materials to offsite storage, to provide more space for student needs	Associate Librarian, Corporate Services	14 April – Orange stack materials moved to Hunter Records at Thornton. Work started on relocation of Huxley Library journals.
We will review monograph collections for relocation, to provide more space for student needs	Senior Librarian, Bibliographic Services	
We will employ a Rover Service at the Port Macquarie Campus Library	Associate Librarian, Client Services	Employed March 2008
We will introduce weekend opening hours at Port Macquarie Campus Library.		Start May 2008
We will review the Service Delivery model for Information Services and Faculty Librarians	University Librarian Associate Librarian, Client Services	
We will investigate new and/or alternative technologies for delivery of information literacy – eg PRS clickers, online training software, iLecture	Faculty Librarian, engineering and Built Environment	
We will investigate the delivery of information support modules for the Student Mentoring program	Faculty Librarians	
We will implement emergent web technologies (e.g. Web.2.0/Library 2.0) to facilitate the delivery of quality library services.	Senior Librarian, Electronic Information Services ;	
We will redesign interfaces for the Library's online resources, with priority to new features for Newcat – 1) ERM ; 2) WebBridge ; 3) website architecture	INNOPAC Coordinator	
We will re-configure and upgrade Level 2 of Ourimbah Library to support 24x7 access	Senior Librarian, Ourimbah campus	
We will develop a pool of staff with skills and knowledge across the whole professional spectrum, to provide one-stop service delivery. (Your Voice Climate Survey)	University Librarian	

Other Teaching and Learning goals / targets		
TL01 Develop innovative teaching and learning support programs		
Planned activity	Responsibility	Status
We will provide resources and support for the integration of copyright and intellectual property knowledge within teaching and learning programs	Senior Librarian, Intellectual Property	
We will develop the “Composers’ Podium”, a physical & online platform to promote the works of Music Composition students.	Librarian, City Campus	
We will apply for competitive grants, awards and scholarships to develop teaching and learning programs – e.g. Carrick, VALA, etc	University Librarian	

Strategic Priority 2:

We will further enhance our international research profile and impact.

Strategic Goal 04		
We will enhance the quality of our research training and be internationally recognised for the achievements and employability of our research graduates.		
Planned activity	Responsibility	Status
We will develop a Researchers’ and Postgraduate online support website, including copyright and intellectual property, in collaboration with Macquarie University	Faculty Librarian, engineering and Built Environment Senior Librarian, Intellectual Property	
Other strategic goals / targets		
RT01 Promote University of Newcastle research and outcomes		
Planned activity	Responsibility	Status
We will increase the impact of NOVA through the ongoing loading of University of Newcastle research outputs	Project Manager, RUBRIC	
We will support the mandatory submission of R&HD theses to the Australian Digital Theses site.		
We will investigate e-press models with IRUA-L partners.		
We will provide targeted bibliometric analysis of University of Newcastle publications.	Faculty Librarian, engineering and Built Environment	
We will provide a watching brief on changes to bibliometric measures, and develop and deliver training to increase bibliometric analysis expertise amongst staff	Faculty Librarian, engineering and Built Environment	
RT02 Enhance research reporting DEST		
Planned activity	Responsibility	Status
We will manage the annual collection, verification and auditing of publication outputs for the HERDC process	Faculty Librarian, engineering and Built Environment	

Strategic Priority 3:

We will extend our reputation as a national and international leader in Indigenous collaboration.

Strategic Goal 02		
We will nurture and support Indigenous students throughout their studies with the aim of increasing the number of Indigenous graduates at both undergraduate and postgraduate level.		
Planned activity	Responsibility	Status
We will try to place an indigenous student into a workplace traineeship in the archives or records sector, in collaboration with Wollotuka	University Librarian Associate Librarian, Corporate Services	
We will investigate opportunities to develop library support programs for Indigenous students	University Librarian Associate Librarian, Client Services	

Strategic Priority 4:

We will foster partnerships that enrich and develop our communities in mutually beneficial ways.

Strategic Goal 03		
We will be distinguished by our efforts to engage by providing community leadership and building the skills and capacity of our communities.		
We will expand BONUS+ with new partner Libraries at Deakin, Victoria, Melbourne & Ballarat, Murdoch and QUT	University Librarian	
We will consolidate and further enhance Library services for the Joint Medical Program, with UNE and Area Health service partners	Faculty Librarian, Health	
We will house and provide archival access to historic Royal Newcastle Hospital records, on behalf of Hunter and New England Area Health	Associate Librarian, Corporate Services	

Strategic Priority 5:

We will ensure a financially strong university with sound academic and organisational governance and high quality performance.

Strategic Goal 02		
We will protect and further the University’s best interests by developing and implementing a comprehensive and robust risk management framework across all our campuses.		
Planned activity	Responsibility	Status
We will review potential risk to the delivery of services, and the ability to return to business after disaster events	Associate Librarian, Corporate Services	
We will investigate the factors which contribute to a loss of ability to support teaching and learning effectively, including the state of learning environments, and the purchasing power of the scholarly information resources budget	University Librarian Associate Librarian, Corporate Services	
We will manage and coordinate the University-wide copying survey on behalf of AC Neilsen and the Copyright Agency Limited	Associate Librarian, Corporate Services	Complete February - May
We will contribute to the development of the University-wide risk management framework	University Librarian	
We will investigate ways of providing accurate corporate information to all clients, regardless of the origin or the ownership of the information.	Library Executive/ USET	
We will review VDX software (ILL infrastructure) in collaboration with Caval Libraries Interlending Consortia (CLIC)	Coordinator, Lending Services	
Strategic Goal 03		
We will ensure that the development and expansion of the University’s campuses and facilities are consistent with our strategic priorities and the needs of our communities.		
Planned activity	Responsibility	Status
We will participate in campus master planning	University Librarian	
We will align plans for new teaching and learning spaces with the needs of the strategic priorities	University Librarian Associate Librarian, Corporate Services	
We will conduct planning days for staff to ensure 2009 - 2011 operations are aligned with strategic intent and teaching and learning needs	University Librarian	
Strategic Goal 04		
We will enhance the academic and organisational governance of the University underpinned by clearly documented policies and procedures.		
Planned activity	Responsibility	Status
We will conduct ongoing reviews of policies and procedures	Associate Librarian, Corporate Services	

Other activities to enhance quality and performance goals/targets
QP 01 We will attain quality measures against independent assessments

Planned activity	Responsibility	Status
We will participate in the AUQA review	University Librarian	Scheduled April 2008
We will explore the development of methodologies to measure and benchmark library impact on learning and research, with IRUA-L	University Librarian ; Associate Librarian, Corporate Services	March - Submitted Carrick bid to fund impact study
We will conduct the biennial Rodski Student Satisfaction Survey, administered by Insync	Associate Librarian, Client Services	In planning phase, April 2008
We will benchmark services and facilities with CAUL rankings and statistics	Associate Librarian, Corporate Services	
We will benchmark Lending Services against best practice and industry standards.	Associate Librarian, Client Services ; Coordinator, Lending Services	